



>> Integrated solutions accessible - here and now

eds.com

The Information Technology Enterprise Solutions - 2 Services (ITES-2S) program is a performance-based, indefinite delivery/indefinite quantity (ID/IQ) contract that will help the U.S. Army acquire innovative, standardized, turnkey solutions and services. Oxley Enterprises Inc. delivers complex business and information technology solutions, and is partnering with EDS to deliver robust solutions to improve the performance, quality, timeliness and efficiency of processes, programs and strategies for ITES-2S.

Oxley Enterprises assists reliability and maintainability of Pentagon IT infrastructure

Under the PENREN Command and Communications Survivability Program (CCSP), Oxley Enterprises supported EDS in implementing redundant and powerful networks; adding storage capacity; installing a more survivable central office switch; and delivering a more survivable system for incorporating data feeds from voice, mainframe, network and messaging components. Oxley performed oversight, expertise, and integration of Enterprise Project Management in the areas of Quality Management, Continuous Improvement, Process Management, Culture, Change Management, and Legacy Processes, Tools, and Plans for Upgrade to the CCSP Transition Standard. Oxley reviewed the current U.S. Army Information Technology Agency (ITA) Information Technology Service Management (ITSM) Infrastructure, leveraged accomplishments to date, analyzed gaps within the infrastructure, and assisted in the implementation of new or improved ITIL based processes that will better enable ITA to accept the Enterprise Management System (EMS) Technical Solution into an Operations and Maintenance (O&M) environment. Additionally, Oxley provided a roadmap for continuous improvement leading to the full implementation of ITSM for the ITA Enterprise.

Business challenges

Government agencies face numerous internal and external challenges and are increasingly looking to their information technology (IT) organizations to develop innovative solutions. Yet agency IT organizations are simultaneously struggling with their own set of challenges in their quest to align with and support their mission and goals. IT organizations face increased fiscal pressures to do more with less at the same time that the IT talent pool is drying up. IT organizations need to be innovative, yet compliant with a myriad of legislative and regulatory mandates. IT organizations are increasingly looking for outside assistance to help manage and solve these vexing problems.

How we can help

Oxley Enterprises Inc. offers a wide range of solutions to answer the full spectrum of challenges, from strategic issues to tactical initiatives. All of our solutions are geared toward helping organizations improve their performance and demonstrate results. Oxley consultants apply their knowledge and skills to each engagement to provide our clients with insight and pragmatic advice to address their organizational issues and needs. Oxley consultants have a strong working knowledge of legislative and regulatory mandates and can help organizations achieve their objectives within the regulatory parameters. Oxley Enterprises has a proven track record of delivering value to our clients, as evidenced by our 95 percent positive rating on the Dun and Bradstreet Open Ratings Report.

What you can achieve

- Strategic alignment of IT projects and programs with your agency's mission and goals
- Improved management and optimization of your IT project portfolio
- Improved project management to deliver IT projects on time and within budget
- Improved efficiency and effectiveness of IT operations – savings can pay for agency capital improvement projects
- Improved relationships with your customers and stakeholders
- Increased knowledge and skills of the IT staff
- Lowered Total Cost of Ownership through IT benchmarking
- Demonstrated value and project results through performance management best practices



>> Integrated solutions accessible - here and now

eds.com

About EDS

EDS (NYSE:EDS) is a leading global technology services company delivering business solutions to its clients. EDS founded the information technology outsourcing industry more than 40 years ago. Today, EDS delivers a broad portfolio of information technology and business process outsourcing services to clients in the manufacturing, financial services, healthcare, communications, energy, transportation, and consumer and retail industries and to governments around the world. Learn more at eds.com.

Oxley Enterprises solutions:

- Maximize human capital
- Optimize project performance
- Deliver best practice training solutions
- Build and maintain customer relationships
- Optimize organizational performance
- Enhance IT service delivery

Contact:

Dr. Nicole Oxley, PMP
President and CEO
Oxley Enterprises Inc.
P.O. Box 1870
Stafford, VA 22555
Phone: 540.752.8822

Visit: www.oxleyenterprises.com
e-mail: solutions@oxleyenterprises.com

About Oxley Enterprises Inc.

Oxley Enterprises Inc. is a woman-owned, service disabled veteran-owned, small business consulting company with offices located in Arlington and Stafford, Va. Our highly skilled consultants help organizations improve performance, enhance productivity and increase overall organizational effectiveness through organizational improvements, human capital development, transformational workshops and IT integration.

Oxley provides dynamic, mission-aligned strategies and solutions to help organizations across the spectrum of business and government address these challenges today and thrive tomorrow. Oxley professionals apply a diverse knowledge of process and technical consultation experience to support organizations in identifying business and program needs, and maximizing return on investment. Oxley is dedicated to providing each and every client with a full range of management consulting services and continuous learning and improvement opportunities to help them expand both their capacities and capabilities. Oxley has experience within government organizations specifically geared toward improving the performance, quality, timeliness and efficiency of processes, programs and strategies.

An overview of Oxley Enterprises services includes:

- Customer Relationship and Service Level Management
- Customer Service and Consultative Skills Training
- Accelerated Business Process Reengineering (ABPR)™
- Process Development and Management
- Performance Measurement and Analysis Consulting
- Quality Assurance and Audits
- Strategic Planning & Organization Transformation
- Strategic Systems Deployment Model™ (SSDM)
- IT Benchmarking
- Systems and Information Technology Integration
- Requirements Gathering and Management / Technical Interface
- Project Oversight – IV/V
- Customer Advocacy
- Cost Benefit Analysis
- Information Technology Infrastructure Library (ITIL)
- Database Creation and Administration
- Business Strategy and Continuity of Operations
- Help Desk Processes and Knowledge Management
- Change, Configuration, and Release Management